

# Warranty Booster guide



**KIA** Financial Services

## Get extra cover for items not covered by the Kia 5 year Warranty

Warranties protect your vehicle against major, unexpected mechanical breakdowns and electrical failures (such as engine or gearbox failure) that are not provided for by Service or Maintenance Plans.

### What is a Warranty Booster?

This policy provides you with extra cover on selected components that have limited cover, or are excluded from the standard Kia manufacturer warranty in the event of unexpected mechanical breakdowns or electrical failures. For example your Kia's battery or clutch. If this warranty is still valid it can be transferred with the vehicle's manufacturer warranty to the subsequent vehicle owner.

The Warranty Booster is not a Service or Maintenance Plan. A Service Plan provides for your vehicle's specified services. A Maintenance Plan provides for your vehicle's services and specific wear-and-tear items like brake pads, shock absorbers and wiper blades.

### How do you benefit?

- Extra cover for components not provided for
- Extend the period of cover for components
- Qualified Kia technicians and genuine Kia parts
- Affordable monthly payments
- Payments may be incorporated into monthly vehicle instalment

Your vehicle is covered within the borders of the Republic of South Africa (RSA). The policy is subject to the exclusive jurisdiction of the South African courts, and any payment will be in South African currency. If your vehicle is damaged outside of South Africa, it must be brought back into the country at your own cost.

# What does a Warranty Booster cover?\*

## Subject to the terms & conditions of the Kia 5 year Warranty

- Clutch
- Battery
- Windscreen excess
- Straight air conditioning regassing
- Radio and audio systems excluding speakers

# What does a Warranty Booster not cover?\*

## A Warranty Booster will not pay for:

- Cost over and above the component limit
- Components that were broken or had failed before the policy started
- Repairs that have not been authorised by us
- Damage caused by a road accident or any accidental damage
- Any components that is not listed in the what is covered section and Schedule of Benefits Table of this policy
- Any repairs if the odometer is not working or has been changed, tampered with or disconnected without the administrator's authorisation
- Oil leaks or any damage resulting from oil leaks
- Damage to drive shafts or steering racks as a result of damaged rubber boots
- Damage caused by incorrect lubricants, misuse of the vehicle, improper servicing, malicious damage or criminal act
- Damage to vehicles that have been altered in any way from the manufacturer's specifications
- Any components that are still covered by the manufacturer's or supplier's warranty at the time of the failure
- Damage to electrical wiring including damage as a result thereof
- Faults in workmanship, or materials paid for by the administrator on your behalf
- Cost or expenses that you can recover from your motor insurance policy

## Note:

This document serves as a summary of the policy wording, however the policy wording needs to be read in conjunction with this document to establish the full terms, conditions, limitations and exclusions that are applicable.

## When does this Warranty start?

This Warranty starts on the date of first registration of the vehicle, which is the same date that your Kia Warranty starts. Both the Kia Warranty and Warranty Booster will be active at the same time.

Should this Warranty be purchased when the vehicle is less than 2 years old or has done less than 40 000 km, the Warranty will only provide cover from the date of purchase of the Warranty until the vehicle is 5 years old.

## When does this Warranty end?

The policy will end automatically when your vehicle is:

- Destroyed and written-off
- Stolen and not recovered
- Judicially attached or repossessed

## Eligibility

The policy covers all new passenger vehicles with a maximum gross vehicle mass (GVM) of 3 500 kg that have a 5 year Kia Warranty at the date the vehicle was purchased.

New passenger vehicles are those that are less than 2 years old and have done less than 40 000 km at the time the policy was purchased.

This Warranty is applicable to all new passenger and light commercial vehicles and runs concurrently with your Kia's Warranty for a period of 5 years.





# Policy conditions

## Servicing

- Servicing must be done according to the manufacturer's specifications and requirements
- **No self-servicing allowed**

## Cooling off period

If the policy has a duration of 31 days or more and if no benefits have not been paid or claimed on an event insured against the policy against under the policy has not yet occurred, you have the right to cancel this policy within 14 days of the date of the receipt of the policy document or from a reasonable date on which it can be deemed that you received the policy.

## Transfer of policy

If the vehicle is sold you can transfer the policy to the new owner. You must apply for a transfer through the M-Sure Customer Service department on 0860 927 726.

## Cancellation of policy

You can cancel at any time by contacting M-Sure, should the insurer wish to cancel, you will receive 31 days notice of cancellation.



# Claims

## If you become aware of the mechanical breakdown or electrical failure please:

- Contact the **Claims Office on 0860 927 726**
- Report all claims to us and take the vehicle to an M-Sure approved repairing dealer within 7 days of becoming aware of a mechanical breakdown or electrical failure

## You must have the following information available when calling:

- Name and contact details
- Policy number
- Vehicle's current kilometer reading
- The nature of the mechanical breakdown or electrical failure
- The name and address of the repairer

Please note if there's more than one mechanical breakdown or electrical failure that happens or is reported at the same time it will be treated as one claim. In this event the amount authorised will be limited to the higher benefit amount and any additional costs will be for your account. The individual component amount will still apply to each individual component. The Total claim limit in the Warranty Booster over the term of the policy will not exceed the purchase price of the vehicle.

\*The above list is for illustration purposes only. Only key components shown above. Terms, Conditions and Limitations apply. List correct at time of publication. E&OE.

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